



ZURICH[®]
MUNICIPAL

Insurance and Risk Management

Supporting your academy every step of the way



You are in safe hands

At Zurich Municipal, we offer face to face working relationships with our academy experts, enabling better understanding of your academy and tailored protection.

By developing open and productive relationships with your key people, we can listen to your needs, respond to your feedback and share our extensive experience to find the best risk and insurance solutions to safeguard your school and help control your costs.

We can also bring learnings to the table from our own experience as a business facing many issues you'll relate to, such as shared business continuity management and major incident support.

A personal service for your academy

You will deal directly with dedicated and empowered teams who will understand your needs and use their expertise in a range of fields to respond effectively:

Your risk and insurance consultant – the gateway to our leading academy specialists, products and services.

Your underwriting team – offer specialist support on your current and future risk and insurance needs.

Your claims service manager – reviews your claims regularly and shares best practice to help manage your claims portfolio.

Your risk specialist – developing the most effective solutions and provide best practice risk management training.

Our four customer commitments will help you safeguard your community

Our unique combination of risk and insurance cover delivered by our experts will help you build better resilience.

1

Made to measure insurance cover for your current and future needs

Working with you to develop cost effective insurance programmes that meet your needs now and in the future.

2

Outstanding personal service direct from our experts

There for you when you need us. Developing long term relationships with you and your academy so we understand the pressures you face every day.

3

Risk insight, management and control

Helping you to understand, manage and control existing and emerging risks, building resilience across your wider community and partners.

4

Expert claims management and specialist knowledge

So you can be sure that costs are closely controlled and the impact on your academy is minimised.

Delivering quality services when you need it most

Robust cover for your academy

Excellent levels of cover

Determining the best levels of cover can be a minefield. It is not about “unlimited” levels but about the scope of cover. We believe we can offer scope that is better than other arrangements. With us you have an insurance contract which means that we are contractually bound to pay claims (subject to the policy terms being satisfied) and our settlement process is free from potential political interference in high profile matters.

Total cover in one place

Cover such as motor, travel and engineering can be provided as part of a total package in one place.

Longer term cover

Budgets are under pressure. We can offer long term agreements for up to five years to enable pricing stability.

Third party confidence – “reputable insurance firm”

Many third parties who provide leases e.g. buildings and equipment, require schools to have insurance from a “reputable insurance provider”.

Rehabilitation service

Rehabilitation is a serious issue for many organisations including schools. We offer access to our rehabilitation service as part of our package to ensure your valued employees get the genuine support they need and can return sooner to the work environment.

An award winning claims service

How we deal with your claim is critical to managing the impact on your academy – and your reputation. As well as needing a fast, expedient service for day-to-day claims, you need technical support you can trust when major incidents jeopardise your establishment.

Our dedicated team of award winning claims experts have extensive experience. They know exactly how to deal with the situation sensitively and efficiently, taking the pressure off you so you can concentrate on serving your staff and pupils. We can also provide critical media support to help protect your reputation when dealing with media.



When Lytchett Minster foundation school in Dorset was struck by lightning, resulting in a serious fire, within weeks we were able to supply a suitable temporary structure.

Last used at the London Olympics as the dining room for athletes, we brought in the futuristic DeBoer building to ensure that teaching could continue whilst the new building was being constructed.

“

I have worked with a great many different people and agencies over sixteen years as a head and have found relatively few with such an obvious understanding and concern for education.”

Stuart Clark, Headmaster Lytchett Minster School

“

Important decisions were made at the first meeting and it was that certainty that put our minds at rest.”

David Watson, Senior Claims Manager at Dorset County Council

How can we help you?

If you have any questions, would like full details of our claims awards or would like to talk to one of our team please contact us at info@zurichmunicipal.com.

You can also read interesting newsworthy articles around key topics within the education sector at newsandviews.zurich.co.uk.

Visit our website at zurichmunicipal.co.uk

Follow [@ZurichMunicipal](https://twitter.com/ZurichMunicipal) on Twitter

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