

Flood Response Health and Safety Review

Whether from rivers and seas, or from more unpredictable surface water, floods can cause large scale damage and distress. Flood response often focuses on loss minimisation and service continuity, but organisations must also ensure employees and others effected by the flood are protected against injury and ill-health.

Our experienced Risk Consultant will carry out a review of your health and safety management system in the context of your flood preparations, response and recovery.

The Flood Response – Health and Safety Review can be carried out in isolation or form part of the wider Zurich Flood Risk Assessment and Emergency Planning products.

The review is conducted against accepted good practice in health and safety management and flood water safety.

A formal report identifies positive features and recommendations for improvement.

Report findings can be presented to relevant managers to assist with corporate awareness.

A facilitation workshop can be provided to assist with Flood Response – Health and Safety action planning.

Flood policy

- Links with strategic flood response policy or guidance
- Scope of operational flood policy or guidance
- Partnerships and contracted work
- Roles and responsibilities during flood events

Flood event planning

- Communication systems
- Risk assessments and safe systems of work
- Employee training, information and briefings
- Documentation and record keeping

Flood event response

- Personal protective equipment
- Occupational health
- Rescue and first aid procedures
- De-brief process

Key questions to ask

- Have you identified those employees and service users who may be impacted by flood events?
- Have you carried out risk assessments for work carried out during flood events?
- Do you have suitable equipment and PPE for employees?
- Are employees trained to manage the risks associated with flood events?
- Are there clear guidelines for employees to follow?
- Have you tested your response arrangements?
- Are care residences and community rest centres adequately provisioned?
- Do you have arrangements to support people experiencing post-traumatic stress?

Benefits

- Independent check on your organisation's management of health and safety associated with flood.
- Improve robustness of your management systems and risk controls for flood.
- A proactive approach will ensure a positive media response and help protect your organisation's reputation.
- Integrate into your internal audit processes.

Why Zurich?

- We can provide risk management guidance and support that covers the whole spectrum of risk – from general liability to business interruption, from safety and security through to information management – we provide tailored solutions to meet our customer's needs.
- All our strategic and operational risk professionals are specialists in their discipline with in-depth knowledge and expertise in their chosen fields.
- We work within a quality assurance framework assessed and certified to meet the requirements of ISO9001:2015.
- Our risk professionals are experienced in engaging and delivering solutions effectively at all levels of an organisation.
- We help our customers to identify threats to their organisational success, whilst offering opportunities to make innovations and performance improvements.
- We can provide a wide range of risk solutions to our customers from industry recognised training courses, through to support in building bespoke learning and development initiatives.



Our risk management support for flood assessment and planning can now be tailored to your specific requirements.”

How can we help?

For more information please contact us at:  risksupport@uk.zurich.com

 44 (0) 121 697 9131  www.zurich.com/riskengineering  newsandviews.zurich.co.uk

All information contained in this document has been compiled and obtained from sources believed to be reliable and credible but no representation or warranty, express or implied, is made by Zurich Insurance Group Ltd or any of its subsidiaries (the 'Group') as to their accuracy or completeness. Some of the information contained herein may be time sensitive. Thus, you should consult the most recent referenced material.

Information relating to risk engineering is intended as a general description of certain types of risk engineering services available to qualified customers. The Group and its employees do not assume any liability of any kind whatsoever, resulting from the use, or reliance upon any information, material or procedure contained herein. The Group and its employees do not guarantee particular outcomes and there may be conditions on your premises or within your organization which may not be apparent to us. You are in the best position to understand your business and your organization and to take steps to minimize risk, and we wish to assist you by providing the information and tools to assess your changing risk environment.

CONTACT

Risk Engineering
Risk Support Services
126 Hagley Road
Edgbaston
Birmingham
B16 9PF

Phone +44 (0) 121 697 9131
www.zurich.com

For more information please visit: www.zurich.com/riskengineering

Zurich Management Services Limited, Registered in England and Wales no. 2741053,
Registered Office: The Zurich Centre, 3000 Parkway, Whiteley, Fareham, Hampshire PO15 7JZ.

©2016 Zurich Insurance Group Ltd.



ZURICH[®]